

**YOU WANT TO BE
PROUD OF YOUR WORK.
WE PROVIDE A REASON.**

BETTER TOGETHER

Cargill is a unique place to grow your career, your experience and your abilities. Every day, we grow our reputation as a leading international producer of food, agricultural, financial and industrial products and services. We take pride in our global reach, ability to contribute, and strong work ethics and values. Founded in 1865, Cargill is a privately held company and employs 142,000 people in 65 countries. Through innovation, creativity and teamwork, we are transforming entire markets and people's lives worldwide, and we can have the same impact on your career. Discover how we can be Better Together at www.cargill.com.

For our business unit Cargill Texturizing Solutions (CTS) in **Krefeld** we are seeking to recruit a (m/f)

Customer Quality Manager Germany

General information:

In this position you are responsible for handling all Quality Management (QM), Food Safety (FS) and Regulatory Affairs (RA) questions and requests from German-speaking customers served by the business unit CTS.

Major Tasks:

- Handle QM/FS/RA requests from German-speaking customers (Germany, Austria and Switzerland), received either directly or indirectly (through account managers) for all related product lines and complete them as appropriate according to customer segmentation
- Being the primary contact for the customer in respect of all questions related to quality, food safety and regulatory compliance
- Being the primary tag for the commercial organisation in respect of quality related questions and being the main contact for customers to our 15 production sites in EMEA
- Maintain records of what documents have been sent to customers
- Being part of the QM customer support team EMEA and identify ways of improvement
- Suggest changes to better serve customers – share issues and successes

Qualifications:

- Technician (m/f) in food science and/or quality and/or food safety management systems
- 5 years of experience in a similar position or within a QM department
- Good knowledge in quality/food safety management systems, HACCP, EU food legislation
- Understanding and experience of customer services processes
- Good communication and negotiation skills
- Customer-focused and results-oriented with a sense of accountability, responsibility and problem solving
- Computer literate (especially at ease with IT database tools)
- Fluent in German and English (verbal/written)

Our Offer:

In return for your expertise and commitment, we will provide a fast paced stimulating international environment, which will stretch your abilities and channel your talents. We also offer competitive salary and benefits combined with outstanding career development opportunities in one of the largest and most solid private companies in the world.

Interested?

Then make sure to **send us your application** today.

In case you have any further questions, please contact us via +49 (0) 2151 575 300.

BETTER TOGETHER

www.cargill.de/Karriere

Cargill